**Job Title:** DevOps Software Developer (IC18DOSD)

ICONI Software is seeking a highly-motivated and experienced Software Developer to join our growing DevOps team. The successful person will work to support and maintain our existing customer base via the deployment of fixes, new features and enhancements. They will be passionate about their work and have the drive to ensure a first-class service is delivered to our customers.

**Main Duties:**

* Working within the DevOps Team to maintain and enhance existing Customer Solutions
* Conducting Root Cause Analysis (debugging) of Problems and their timely escalation, where required
* Implementing suitable identified application solutions to Problems using SQL and C#
* Conducting Technical analysis of Change requirements to identify suitable technical solutions and enhancements
* Providing work-based customer estimates and identifying technical implications of any solutions and updates
* Development of agreed Customer Change Controls using **Visual** **Studio**, **VSTS**, **SQL** and **C#**
* Creation of test cases and testing against company standards to ensure high quality code
* Conducting monthly solution releases to deploy new features/enhancements to the Live Environment
* Driving to automate the fulfilment of customer requests via effective software solutions to improve efficiencies
* Proactive continuous review of ICONI applications to build a detailed understanding of all applications
* Continuous Development and Maintenance of our in-house DevOps Application called Support Centre
* Communicating with users regarding issues, investigations and updates
* Building strong relationships with our Customers through regular contact and first-class service
* Motivate and mentor members of the team and actively promote and participate in knowledge sharing activities
* Regular reporting to Management regarding on-going projects and tasks
* Contribute to the wider business initiatives and perform other duties required by the company

**The Ideal Person:**

* At least 4 years’ experience in software development with at least two years’ experience using C# and SQL
* Experience of applying development best practices across multiple layers of a web application
* Exposure to technologies such as **Microsoft C#, T-SQL**, **jQuery** and **Visual Studio** and **SQL Management Studio**
* Experience with the Agile development process and be familiar with modern version control
* Be innovative, enthusiastic and have a passion for creating intuitive and engaging applications for our Customers
* Self-motivated to learn new technologies, skills and remain current with the latest Industry technology trends
* Have excellent communication, organisational and problem-solving skills
* Take pride in the quality of their work at all times
* Able to work flexible hours as required and be prepared to travel throughout the UK/Ireland

In return, we offer an excellent working environment, laptop, rapid skills acceleration including on the job training and vast exposure to all stages of the lifecycle of a software solution.

**ICONI is an Equal Opportunities employer.**

**If you think this position is right for you and your CV demonstrates the required specification, send your CV to:** [**jobs@iconi.co.uk**](mailto:jobs@iconi.co.uk)