

Job Title: Junior Business Analyst (IC18JBA)

ICONI Software are seeking a Junior Business Analyst to join our growing team. The successful candidate will work closely with our customers, our Senior Business Analyst and our internal technical teams to understand, capture and agree key functional requirements. The successful candidate will have an active role in researching and identifying change opportunities across our solutions and working to build and maintain key customer relationships.

Main Duties:

- Participation in requirements gathering via workshops, conference calls, document reviews, on-site visits and workflow analysis to understand, validate and identify requirements and solutions
- Translating business requirements into Workflow Diagrams, User Viewpoints, Project Estimates and Proposals
- Providing a link between our customers and our in-house technical teams
- Requirements monitoring throughout the project implementation lifecycle, to reduce scope-creep and ensure projects are delivered on time and within budget
- Identification of project risks and issues, escalating when required
- Facilitating project releases ensuring project delivery and conducting post-implementation analysis reviews
- Contributing to Project Estimation and working across the Development Lifecycle to support Solution delivery
- Work with our Service Desk on Production issues, providing solutions and designing workarounds, where required
- Developing an expertise of our software framework and our customer solutions
- Trend Analysis to identify potential customer change controls
- Identify opportunities for process improvements to improve solution efficiency and quality
- Assisting with the company's Integrated Quality and Information Security Management System ISO
- Contribute to the wider business initiatives and other reasonable duties required by Management

The Ideal Person:

- A minimum of 1 years' experience in the software industry, preferably with a related qualification
- Be innovative, enthusiastic and have a passion for creating intuitive and engaging applications for our customers
- Self-motivated to learn new technologies, skills and remain current with the latest Industry technology trends
- Have excellent communication, organisational, problem-solving skills and take pride in the quality of their work
- Able to work flexible hours as required and be prepared to travel throughout the UK/Ireland

In return, we offer an excellent working environment, laptop, rapid skills acceleration including on the job training and vast exposure to all stages of the lifecycle of a software solution.

If you think this position is right for you and your CV demonstrates the required specification, send your CV to: jobs@iconi.co.uk ICONI is an Equal Opportunities employer.

Closing Date: 9th November 2018